

## QUALITY POLICY OF TECNITEX S.L.

TECNITEX, SL openly states its intention to offer competitive services to all its clients; For this reason, it has implemented a quality management system within the organization, whose main objective is to achieve the satisfaction expected by customers, through established processes and based on a process of continuous improvement in its service as a manufacturer. of technical textile systems for fire prevention.

TECNITEX's quality management system is designed so that the services provided by the organization **Design, development and production of textile systems and metal components for fire and smoke sectorization and channeling**, are carried out correctly and efficiently, using the appropriate means for it and in such a way that the maximum results are achieved.

To meet the proposed objectives, the quality management system established by TECNITEX, based on the UNE-EN-ISO 9001:2015 reference standard, is based on the following basic pillars established by the Management:

**Competence and leadership** by senior management as a commitment to develop the Quality Management system.

Determine the internal and external **interested parties** that are relevant to the quality management system and comply with their requirements.

Understand the **context of the organization** and determine its opportunities and **risks** as a basis for planning actions to address, assume or treat them.

Ensure the **satisfaction of our customers**, including the parties interested in the results of the company, in everything related to the performance of our activities and their impact on society.

Establish objectives and goals focused on the evaluation of quality performance, as well as **continuous improvement** in our activities, regulated in the Management System that develops this policy.

Compliance with the requirements of the **applicable legislation and regulations** to our activity, the commitments acquired with customers and interested parties and all those internal rules or action guidelines to which TECNITEX is subject.

Motivate and train all the personnel who work in the organization, both for the correct performance of their job and to act in accordance with the requirements imposed by the Reference Standard, providing an **adequate environment** for the operation of the processes.

Maintenance of fluid **communication** both internally, between the different levels of the company, as well as with clients and other interested parties.

Evaluate and guarantee **the technical competence of the personnel** for the performance of their functions, as well as ensure their adequate motivation for their participation in the continuous improvement of our processes.

Guarantee the **correct state of the facilities and the adequate equipment**, in such a way that they are in correspondence with the activity, objectives and goals of the company.

Guarantee a continuous **analysis** of all the **relevant processes**, establishing the pertinent improvements in each case, based on the results obtained and the established objectives.

These principles are assumed by the Management, who has the necessary means and provides its employees with sufficient resources to comply with them, embodying them and making them publicly known through this Quality Policy. Proof of this commitment is the permanent testing of its production systems, manufacturing them under the requirements. its production systems, manufacturing them under the requirements and guidelines of the **CE Marking Regulation** and the **Applus Tested Product label**.

Fdo.: Raul Alonso Sastre  
Fecha: Enero de 2022 Anexo II. Ed. 05

